



U.S. Consumer Product Safety Commission – Recall

Recall Date: November 8, 2018

Recall Number: 19-030

A. O. Smith Recalls 30-Gallon Gas Water Heaters Due to Fire Hazard; Sold Exclusively at Lowe’s

Recall Summary

Name of Product: A. O. Smith 30 gallon gas water heaters with model number G6-UT3030N

Hazard: The water heater’s flame arrestor can fail to work properly, posing a fire hazard.

Remedy: Repair

Consumers should immediately turn off and stop using the recalled water heaters and contact A. O. Smith to arrange for a free repair.

Consumer Contact:

A. O. Smith toll-free at 866-854-2793 from 8 a.m. to 10 p.m. ET Monday through Friday and 9 a.m. to 6 p.m. ET Saturday and Sunday or online at www.waterheaterrecall.com and click on the “check my serial number” link associated with this recall for more information.

Recall Details

Units: About 190

Description:

This recall includes A. O. Smith 30-gallon natural gas water heaters with model number G6-UT3030NV and serial numbers with the first four digits of 1805 through 1809. A. O. Smith, the model number and the serial number are printed on the data plate located next to the gas water heater’s control valve/thermostat. A. O. Smith is printed near the top of the water heater.

Incidents/Injuries: None reported

Sold At: Exclusively at Lowe’s stores in California from February 2018 through April 2018 for between \$540 and \$610.

Distributor: Lowe's Stores, of Monroe, N.C.

Manufacturer: A. O. Smith Corp., of Milwaukee, Wis.

Manufactured in: United States

Photos



Photo 1: 30 Gallon Water Heater G6-UT3030NV



Photo 2: Rating plate

Footer

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800