



U.S. Consumer Product Safety Commission –Fast Track Recall with Health Canada

Release Date: June 18, 2020

Release Number: 19-DRAFT FOR CLEARANCE

Lochinvar Recalls Condensing Residential Boilers Due to Risk of Carbon Monoxide Poisoning

Recall Summary

Name of Product: Lochinvar condensing residential boilers

Hazard: The boiler's flue grommet can deteriorate and dislodge during use, and allow the boiler to emit carbon monoxide, posing a risk of carbon monoxide poisoning.

Remedy: Repair

Consumers with the recalled boilers should immediately contact the installer or a qualified technician to schedule a free repair. Consumers who continue use of the boilers while awaiting repair should have a working carbon monoxide alarm outside of sleeping areas and on every level of the home.

Consumer Contact: Lochinvar toll-free at 833-232-9706 from 8 a.m. to 8 p.m. ET Monday through Friday. Check for the recalled boilers' serial number at www.waterheaterrecall.com and select the look-up feature for the flue grommet recall. Consumers with Lochinvar-branded boilers can find a qualified service technician by visiting <https://www.lochinvar.com/locator>. Consumers with A. O. Smith or State Proline-branded boilers should contact their installer. If consumers do not know their installer, contact Lochinvar toll free at 833-232-9706.

Recall Details

Units: About 34,300 (In addition, about 3,642 units were sold in Canada.)

Description: This recall includes residential condensing boilers, combi boilers and packaged systems sold after August 2016. The following model numbers are included in the recall. They were sold under the Lochinvar, A. O. Smith and State Proline brand names and have serial numbers within the range of 103475818 through 115078306. The model number and serial number can be found on the data plate on the product located on the unit's rating plate, which is located either on the outer jacket of the unit or on the underside of the removable front jacket plate. The brand name is printed on the front of each unit.

Recalled Model Numbers			
ACB	KHB (Cont.)	SCB	WHL
ACB110H-N	KHB285L-8647	SCB110H-N	WHL156-8647
ACB110H-P	KHB285N	SCB110H-P	WHL200
ACB110S-N	KHB285N-001	SCB110S-N	WHL286
ACB110S-P	KHB285N-002	SCB110S-P	WHL286-8647
ACB150H-N	KHB285N-8018	SCB150H-N	
ACB150H-P	KHB285N-8647	SCB150H-P	WHN
ACB150S-N	KHB285N-8710	SCB150S-N	WHN056
ACB150S-P	KHB285N-M7	SCB150S-P	WHN056-8647
ACB199H-N		SCB199H-N	WHN086
ACB199H-P	NKB	SCB199H-P	WHN086-8647
ACB199S-N	NKB050L	SCB199S-N	WHN111
ACB199S-P	NKB050L-8647	SCB199S-P	WHN111-8647
APN	NKB050N	WHB	WHN156
APN285	NKB050N-8647	WHB055L	WHN156-8647
EPB	NKB080L	WHB055N	WHN200
EPB080N	NKB080L-8647	WHB055N-8647	WHN200-0119-002
EPB110N	NKB080N	WHB085L	WHN200-8647
EPB110N-CAN	NKB080N-8647	WHB085N	WHN286
EPB150N	NKB110L	WHB085N-8647	WHN286-M7
EPB199N	NKB110L-8647	WHB110L	WHN286-001
EPC	NKB110N	WHB110N	WHN286-8647
EPC110N	NKB110N-8647	WHB110N-8647	
EPC110N-CAN	NKB150L	WHB155L	
EPC150N	NKB150L-8647	WHB155N	
EPC199N	NKB150N	WHB155N-8018	
KHB	NKB150N-8647	WHB155N-8647	
KHB055L	NKB199L	WHB199L	
KHB055N	NKB199L-8647	WHB199N	
KHB055N-8647	NKB199N	WHB199N-8018	
KHB085L	NKB199N-8647	WHB199N-8647	
KHB085N		WHB285L	
KHB085N-8647	NKC	WHB285L-8647	
KHB110L	NKC110L	WHB285N	
KHB110N	NKC110L-8647	WHB285N-0119-001	
KHB110N-8647	NKC110N	WHB285N-8647	
KHB155L	NKC110N-8647	WHB285N-M7	
KHB155N	NKC150L	WHB399L	
KHB155N-8647	NKC150L-8647	WHB399N	
KHB199L	NKC150N	WHB399N-0119-001	
KHB199N	NKC150N-8647	WHB399N-0119-002	
KHB199N-0030-001	NKC199L	WHB399N-0119-003	
KHB199N-8018	NKC199L-8647	WHB399N/199N-	
KHB199N-8647	NKC199N	WHB399N-8647	
KHB285L	NKC199N-8647	WHB399N-M7	

Incidents/Injuries: The firm has received 7 reports of boiler's flue grommets deteriorating including one report of two non-fatal injuries involving carbon monoxide poisoning and two reports of carbon monoxide emission not involving an injury.

Sold at: Independent contractors, plumbers and plumbing supply vendors and distributors from August 2016 through April 2020 for between \$8,000 and \$25,000, including installation.

Manufacturer: Lochinvar LLC, of Lebanon, Tenn.

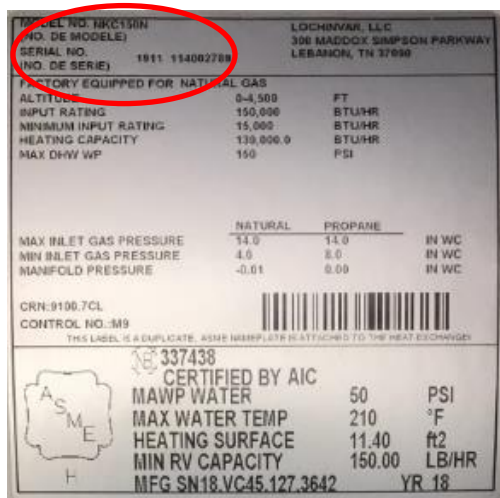
Manufactured in: United States

Note: Health Canada's press release is available at:

Photos



Recalled Lochinvar boilers



Boiler data plate



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](#) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800